

Before Check-In...

The following are a highlight of our policies, please contact the facility if you have any questions.

1. A pre-boarding trial may be required for some pets depending on; their age, past boarding/daycare experience or if the staff feel that it would be beneficial.
2. Any vaccinations/boosters must be completed at least two weeks prior to your check-in date
3. Check-In & Check-Out times are between 9:00am - 11:00am and 2:00pm - 5:00pm, daily
4. We are CLOSED daily between 11:00am - 2:00pm. This time is crucial for our guests as we go for walks, deep clean, run group play and complete new client trials. The door may be locked during this time and will result in a \$30/fee for check-in/check-out while we are closed.
5. Boarding fees are charged by check-in/check-out times with the minimum charge starting at 24HR. If a morning check-in requires an afternoon check-out then a \$15 half day charge will apply
6. Please check with the facility for hours occurring on a holiday. (We do NOT offer check-in/check-out on Christmas or New Years Day.
7. All cats over the age of 7 months must be spayed/neutered
8. Female dogs over the age of 12 months must be spayed.
9. Pet owners are responsible for providing their pets food, medications, supplements and proof of vaccinations.
10. All dogs must be deemed "Safe to Play" before being able to socialize with other dogs. We do not socialize difficult or aggressive dogs.

