

# Become a Part of Our Pack

1. All canine pack members must be spayed/neutered by 12 months of age
2. All guests must be up to date on their annual vaccinations and must have their vaccines administered at least 7 days prior to their visit.
3. A pre-boarding trial is required for new potential clients, to ensure that we are the right fit for your dog! Trials are 4 hours in length with a small fee
4. Reception hours are 9:00AM - 11:00AM & 3:00PM - 5:00PM daily (hours are subject to change & will vary on holidays, please call to confirm)
5. Boarding fees are charged by check-in/check-out times with the minimum charge starting at 24HR. If a morning check-in requires an afternoon check-out then a \$15 half day charge will apply
6. We are CLOSED daily between 11:00am - 3:00pm. This time is crucial for our guests as we go for walks, deep clean, run group play and complete new client trials. The door will be locked during this time and will result in a \$30/fee for check-in/check-out while we are closed.
7. We are CLOSED on Christmas Day & New Years Day
8. Pet owners are responsible for providing their pets food, medications, supplements and proof of vaccinations.
9. All food must be pre-portioned in baggies (please bring extra), along with any medications being in their proper dosage container.
10. Any canine guests wishing to socialize must be deemed "Safe to Play" by our staff. We do not socialize difficult, unpredictable or aggressive dogs.
11. We are not always available to answer the phone during peak periods of the day, please leave a message or contact us on our Facebook page to receive a call back!

